



Thank you for choosing Majestic Resorts for your destination Wedding!

FAQ's

How far in advance do I have to book my wedding date and time?

Typically weddings and special events are booked 6 months to a year or more in advance however we would be happy to check our availability if you are working on a more limited timeline.

Who will we work with to coordinate our wedding plans?

You will be working with one of our Wedding Coordinators on-site in Punta Cana, by email / phone who will assist you throughout the planning process.(primarily via email) Your wedding coordinator will help you make your plans and they will look after special requests and any specific details that you have in mind for your special day!

Is there a time that I must be on the island before the wedding?

No there is no time restriction but we always recommend couples arrive 2-3 days before the wedding to have enough time to meet with the wedding coordinator and reconfirm all the information.

How do I reserve the date?

This is the most important part. We need you to let us know the dates you are coming, the wedding date of your preference, the type of ceremony required (Catholic, Civil or Symbolic) and the property of your stay (Colonial or Elegance) so we can proceed to check our availability with the Judge / Priest. Once we have a date and time we will send it to you for approval and require that you confirm back to us by email. We will then send you a certificate of confirmation with the details of your time and date confirmed.

Would we be able to receive some kind of a discount on the wedding package price?

We cannot remove items or offer discounts on the wedding package, however if you book 15 rooms or more for 7 nights each you will get the wedding package for free. Whenever possible we suggest you request a group booking at the on-set of your booking process via your travel agency, so that you can secure the rooms that you will require for your friends and family.

What do we do next after once the wedding date and time is confirmed by our wedding coordinator?

Once you receive the confirmation you will have a lot of questions. This is the moment for you to start working on all the wedding details. The Wedding Department will assist and advise you of all the services and facilities we offer and consult with you on planning your special event. You will be sent a Wedding Guide to help you make your plans. We ask that you complete this Wedding Guide and return it, to your wedding coordinator at least 30 days prior your arrival; this will allow us adequate time to finalize everything for your special day!



Can I ship items to the resort?

Yes you can make shipments, however please note we cannot receive any good more than one week in advance. Customs will most likely open all packages and then give us a customs bill. We are happy to receive packages but we are not responsible for them arriving safely. The customs bill is the responsibility of the bride and groom. For that reason we suggest that you bring everything with you. Also please be aware that the only courier company arriving to the resort is DHL.

How do we pay for the wedding package or any supplemental fees?

No deposit is required. Payment will be done upon arrival after we meet, and prior to the ceremony. Payments may be made by cash or credit card.

Why do I have to pay extra for my private reception when the hotel is all inclusive?

If you choose to hold a private reception this will be customized and decorated as you desire. The area/venue will be private for you and your guests. Staff will be provided and bar and/or personalized menu will be offered. This comes at an extra charge, as these programs are not part of our regularly scheduled events or prepared food and drink service.

Do you have event timeline?

Yes, events performed at an outdoor location should finish at 11:00 p.m. If you hold your reception at one of the ballrooms we might be able to extend it until 12:00 p.m. The Disco is opens at 11:00 PM, and will be available late into the evening.

How long typically is the ceremony?

Around 15 minutes. If you are having a catholic ceremony it will be between 30 – 60 minutes.

What does the basic ceremony set-up include?

The basic ceremony set-up includes chairs with white covers and a table with white linens.

What happens if it rains?

We always have a PLAN B this will depend on your group size and available options. We will review our final plans for your event and required time-lines. Once finalized, we will present you with a document for final sign-off.

Is there a wedding ceremony rehearsal?

No, complete details will be explained during our meeting, and of course the wedding coordinator will be with you during the ceremony. We recommend you meet with your wedding party to give them an update following our meeting.



Will we be able to plan a "wedding" without getting legal paper work from the Dominican Republic since we will already be married and just want to "renew vows with a celebration"?

Yes, you can have a symbolic ceremony performed by one of the wedding coordinators unless you want to bring your own Minister or someone to do it. A copy of your actual marriage license will be required to have a renewal of the vows ceremony, at the resort.

Legal Documents - how do we go about this?

For assistance with legal documents please contact the Dominican Embassy / Consulate in your Country or visit: www.wedo.com.do.

Will we get our marriage certificate before we check out?

No, please note your marriage certificate will take 2 – 3 months for us to receive. We will send it to you by DHL one available.

Can you do a unity candle / sand ceremony during the civil ceremony?

Yes but not during the ceremony. You just need to bring the candles or vases and sand with you. The Judge just allows just enough time during the ceremony for your personal vows, so this should be done following the actual ceremony. Please prepare the wording for this moment in advance and decide who will read it or if you would like to have the wedding coordinator perform it.

What type of music does the resort provide for the ceremony?

We provide easy listening/soft music while guests are arriving and at the end of the ceremony. In addition we have the Canon D, Wedding March or Ave Maria for the bride to walk down the aisle. You can also bring your own music on a CD or iPod. DJ's are available for hire from the resort for private receptions and private dinner events. (\$)

What is the nearest airport and how far is it from the resort?

Punta Cana Airport is 30 minutes from the resort.

Does the resort offer a transfer service to and from the airport for their guests?

No, we don't have transfers to the airport but if you make your travel arrangements through a travel agent or tour operator they can assist you with arrangements in advance.

Does the resort have any pre-existing relationships with any of the airlines?

No, please contact the travel agent/tour operator of your choice.

What if I have several people that would like to attend my wedding but they will not be staying at the resort. How do we deal with that?

They have to buy a day pass with a special rate for the wedding day of \$50 in order to attend the wedding (They can access the Resort one hour before the ceremony and stay until the reception ends). Just let us know the names of those who are staying off-site and how their fee will be paid. If they want to visit you on



a different day the regular day pass rate of USD \$90.00, will apply. If you have arranged private events involving fees for guest participation these fees will be in addition to the day pass. (\$)

Does Majestic have a salon to get our hair, nails or makeup done?

Yes, we have a full service Salon at each hotel located in our Majestic Spa (Colonial and Elegance). You can make your appointments by contacting them at coordinadoraspa@majestic-resorts.com or coordinadoraspaelegance@majestic-resorts.com (\$)

Is there a place on the resort where I can have my dress steamed if needed?

Yes, steaming of groom's tuxedo and bride's gown is included in the wedding package.

Does Majestic Resorts offer a Photography Service?

Yes they are called Tropical Pictures and you may view their website and make arrangements with them at www.tropicalpictures.com.do, tropicalpictures@gmail.com . Conversely if you chose a local photographer other than Tropical Pictures a \$300 entrance fee will apply to this outside vendor per day.

Do you have any ideas of group activities I can do with my guests during their stay at the resort?

Both of our resorts offer entertainment activities throughout the day and evening. Excursions may be purchased through your travel agency or tour operator, there are many to choose from in the area.

Do you have pictures of the event locations and details?

Yes we have an album, please visit the address below:
<http://picasaweb.google.com/Weddingbymajesticresorts>,
We suggest you also check our website for updates www.majestic-resorts.com.

Is the reception right after the ceremony?

Please notice private events or dinner reservations will start at 6:30 p.m. so it will depend on the time you have your ceremony booked. In the event that you have a specific request to start earlier please ask your wedding coordinator so we can inform you about the available options.

Can I make a restaurant reservation for my wedding dinner?

Of course we can do this for you. Included in the wedding package you have dinner in one of our restaurants you will be given a set menu for the whole group with no additional cost up to 60 guests. This will generally be held in one of our a la carte restaurants.

Are there time restrictions or assigned seating times for the Wedding dinner provided in the a la carte restaurants?

Yes, your reservation will be confirmed at one specific time and we kindly ask you to be considerate of the other guests and be punctual as everything will be ready at the time we agree.



Are center pieces included in the wedding package for the tables during the reception?

No, the centerpieces have an additional cost. We do include one table centerpiece in the wedding package; it will be used for the ceremony and can be moved to the reception / dinner.

What kinds of table linens are included?

We use white table linens for private receptions. Additional colors of table and chair linens are available for customized private events. \$ Supplements will apply. For non private dinners confirmed in our restaurants we will use those provided in the décor or the restaurant.

Is the Beach restaurant an option for having a private reception?

We can only use the Beach restaurant for private events if we use the terrace and it includes private dinner and party, not just for parties. (\$)

Are we allowed to bring our own champagne for the toast / drinks for the reception?

Yes, but you have to pay a corkage fee of US\$10 per bottle.

How many people do you seat at each table?

For private receptions we use round tables that can accommodate 8-10 guests each. (\$) For dinner in one of our restaurants the set up will usually be one or two long tables for the group; however this will be confirmed upon arrival.

When do I meet the Wedding Planner/Coordinator?

We normally schedule a meeting the day after your arrival. Upon check in at the resort you will receive a letter from your wedding coordinator to confirm date, time and location.

Are there other special things or performers you would recommend for our wedding reception?

Many of our wedding couples enjoy having a "fire dance" show incorporated into their reception which lasts approximately 10 minutes. We also have an antique car available for pictures. (\$)

Will I receive a response to an email on the same day I sent it?

We are not office based and are in and out of the office constantly. We are on the move setting up and executing weddings on a daily basis. Much of our day is also spent meeting with brides and finalizing details or going over their event. We check emails as often as possible but due to the extremely high number of emails received it is not always possible for us to respond the same day. Emails are managed on a received and priority basis. We appreciate your patience.

For more information or if you have additional questions please contact: infoweddings@majestic-resorts.com . Please always include the last name of both the bride and groom in the subject line of all emails.

(\$) Supplements will apply
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